

Collision Industry Auto Insurer Report Card

Grades comprised from an industry survey asking
West/Central Michigan Body Shops this question:

“How well does this insurer's claims handling policies, attitude and payment practices ensure quality repairs, fair reimbursement and customer service for motorists?”

Auto Insurer's listed in alphabetical order

<u>Auto Insurance Company</u>	<u>Letter Grade</u>
AAA Insurance	C+
Allstate Insurance	D
Amica Insurance	C
Auto Owner's	A-
Farmer's Insurance	C-
Farm Bureau Insurance	B+
Fremont Insurance	B
Geico Insurance	D
Hartford Insurance	C
Liberty Mutual	D
Memic Insurance	C+
MetLife Insurance	C-
Nationwide Auto Insurance	D+
Pioneer State	B-
Progressive Insurance	C-
State Farm Insurance	C+
USAA Insurance	D+